My BMW / MINI APP

Feature Book – Release 09/22
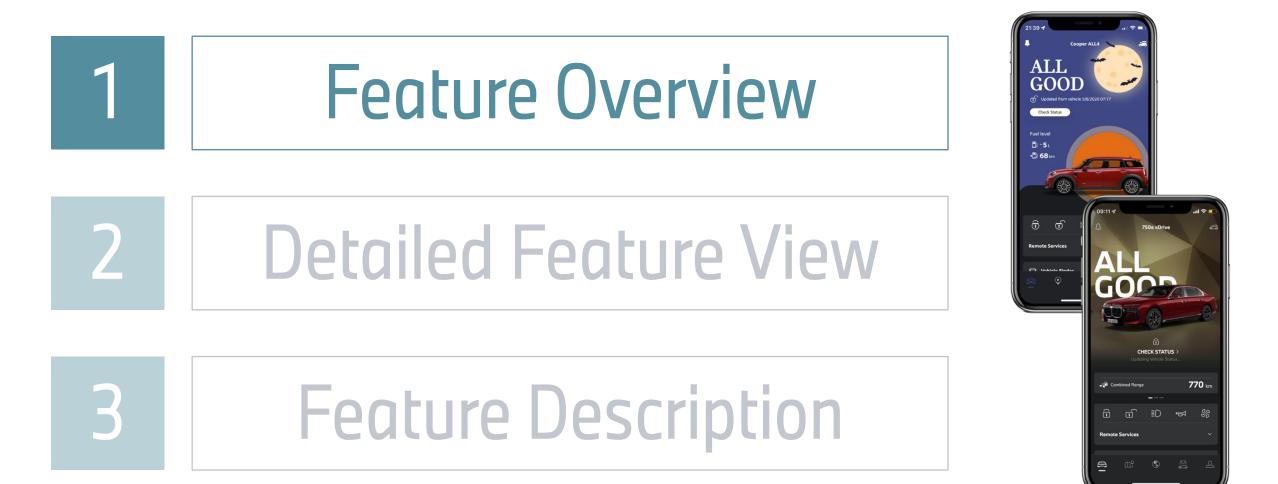
iOS android

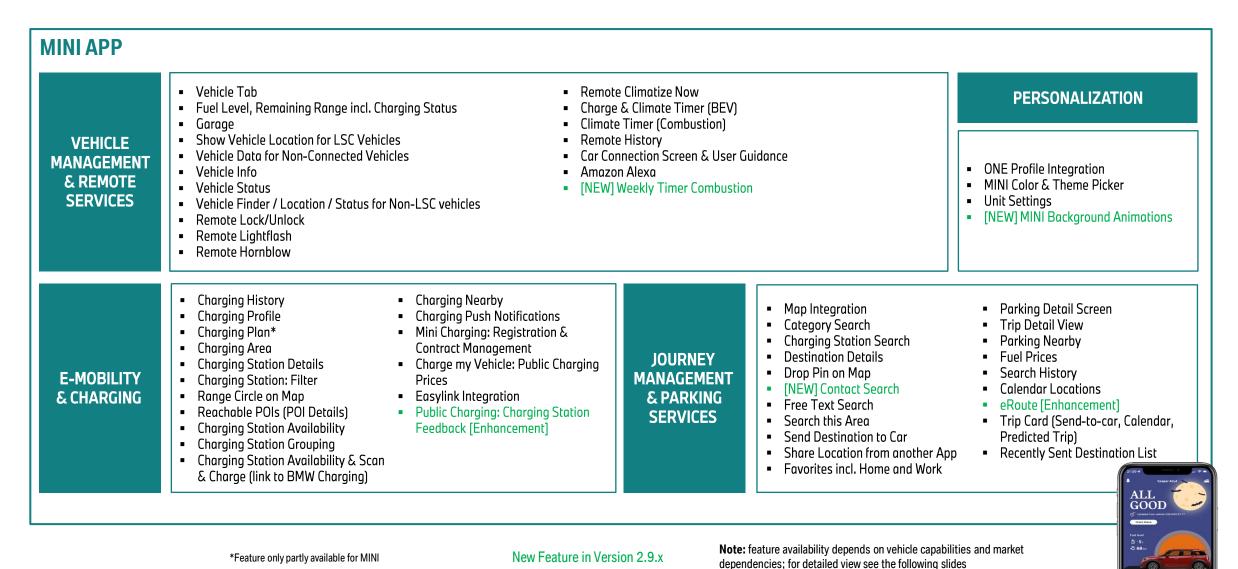My BMW

YOUR WORLD.
My BMW.

FEATURE BOOK – STRUCTURE.

1	Feature Overview
2	Detailed Feature View
3	Feature Description

FEATURE OVERVIEW WITH 09/22 RELEASE (APP STORE VERSION 2.9.0). MINI APP (1/3).

MINI APP

VEHICLE MANAGEMENT & REMOTE SERVICES

- Vehicle Tab
- Fuel Level, Remaining Range incl. Charging Status
- Garage
- Show Vehicle Location for LSC Vehicles
- Vehicle Data for Non-Connected Vehicles
- Vehicle Info
- Vehicle Status
- Vehicle Finder / Location / Status for Non-LSC vehicles
- Remote Lock/Unlock
- Remote Lightflash
- Remote Hornblow

- Remote Climatize Now
- Charge & Climate Timer (BEV)
- Climate Timer (Combustion)
- Remote History
- Car Connection Screen & User Guidance
- Amazon Alexa
- [NEW] Weekly Timer Combustion

PERSONALIZATION

- ONE Profile Integration
- MINI Color & Theme Picker
- Unit Settings
- [NEW] MINI Background Animations

E-MOBILITY & CHARGING

- Charging History
- Charging Profile
- Charging Plan*
- Charging Area
- Charging Station Details
- Charging Station: Filter
- Range Circle on Map
- Reachable POIs (POI Details)
- Charging Station Availability
- Charging Station Grouping
- Charging Station Availability & Scan & Charge (link to BMW Charging)

- Charging Nearby
- Charging Push Notifications
- Mini Charging: Registration & Contract Management
- Charge my Vehicle: Public Charging Prices
- Easylink Integration
- Public Charging: Charging Station Feedback [Enhancement]

JOURNEY MANAGEMENT & PARKING SERVICES

- Map Integration
- Category Search
- Charging Station Search
- Destination Details
- Drop Pin on Map
- [NEW] Contact Search
- Free Text Search
- Search this Area
- Send Destination to Car
- Share Location from another App
- Favorites incl. Home and Work

- Parking Detail Screen
- Trip Detail View
- Parking Nearby
- Fuel Prices
- Search History
- Calendar Locations
- eRoute [Enhancement]
- Trip Card (Send-to-car, Calendar, Predicted Trip)
- Recently Sent Destination List

*Feature only partly available for MINI

New Feature in Version 2.9.x

Note: feature availability depends on vehicle capabilities and market dependencies; for detailed view see the following slides

FEATURE OVERVIEW WITH 09/22 RELEASE (APP STORE VERSION 2.9.0). MINI APP (2/3).

MINI APP

CUSTOMER SUPPORT

- Dealer Search
- Recall
- Service Alerts [Enhancement]
- Online Appointment Scheduling (Mail)
- Online Appointment Scheduling (URL)
- Online Appointment Scheduling (Native) [Market Expansion] [Enhancement]
- Online Appointment Scheduling: 360 Appointment MVP (US)
- Online Appointment Scheduling – Service Pricing [Market Expansion]
- Preferred Service Partner

- Roadside Assistance (Call only)
- Roadside Assistance (Geolocation/VIN Sharing)
- Roadside Assistance (Live Tracking)
- Drivers Guide Link
- Workshop Visit : Dealer Message incl. media (Images, Videos)
- Workshop Visit: Service Check-In / Check-Out
- Workshop Visit: Service Payments
- Workshop Visit: Service Tracking MVP
- [NEW] Workshop Visit: Show individual features on one app screen
- MINI Service Inclusive

CONTENT & COMMUNITY

- Explore Tab [Enhancement]
- Demo Mode [Enhancement]
- Contact

CROSS CHANNEL JOURNEY

- ASEC Store Link
- ONE Shop Link
- MINI Sharing Link
- ONE Shop Contextual Sales
- BMW Add-On Mobility App – operated by Sixt

FINANCIAL SERVICES

- Quick Access Tile

SERVICES & STORE

- Service Tab
- Digital Service Hub
- Find my new MINI
- [NEW] Service & Maintenance Hub

New Feature in Version 2.9.x

Note: feature availability depends on vehicle capabilities and market dependencies; for detailed view see the following slides
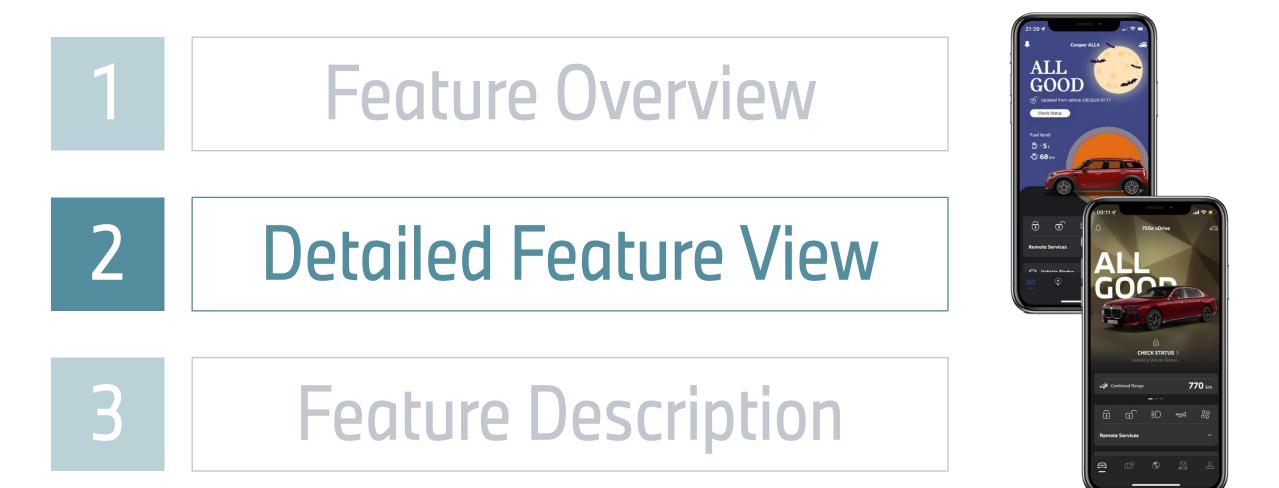
FEATURE OVERVIEW WITH 09/22 RELEASE (APP STORE VERSION 2.9.0). MINI APP (3/3).

MINI APP

ENABLER

- Notifications (OS Basic/Deep Linking)
- Frequently Asked Questions
- NPS
- Send Feedback
- Message Center incl. Notification Header [Enhancement]
- Marketing Opt-In
- Marketing Notifications (NSP)
- Customer Analytics (Adobe Analytics)
- Product Analytics (Countly)
- Performance Analytics (Dynatrace)
- ONE Login (incl. ONE Registration)

- Legal Documents / T&Cs
- Dark Mode
- Vehicle Mapping
- Home Screen Widget: Remote Service
- Pre-Delivery Mode [Enhancement]
- Apple Watch: Status & Range Screen
- Scrolling & Pull to Refresh
- [NEW] App Update Info

CORE MAINTENANCE (RECURRING TASKS FOR EVERY RELEASE)

- Maintenance of Development Infrastructure
- Code Modularization
- Check Open Source Dependencies
- Technical Release Management
- Monitor App Stability
- Analytics

New Feature in Version 2.9.x

Note: feature availability depends on vehicle capabilities and market dependencies; for detailed view see the following slides

1 Feature Overview

2 Detailed Feature View

3 Feature Description

FEATURE BOOK.
VEHICLE MANAGEMENT & REMOTE SERVICES.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3[1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
BMW Fuel Level, Remaining Range incl. Charging Status	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Garage	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Vehicle Finder / Location / Status for Non LSC Vehicles	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Show Vehicle Location for LSC Vehicles	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Vehicle Info	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Vehicle Status	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Wifi Hotspot Enablement	BMW	iOS Android	≥ SP15*	09/20	09/20 (DE, UK) 11/20 (FR, IT, ES) 03/21 (US)	09/20 (NL, BE, LU) 11/20 (PT, AT, CH, NO, SE, PL, CZ, IE)		03/21 (CA)	

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FEATURE BOOK.
VEHICLE MANAGEMENT & REMOTE SERVICES.

Markets (incl. last roll-out date)

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Remote Software Upgrade	BMW	iOS Android	≥ SP18	11/20	11/20 (DE, ES, FR, IT, UK, KR) 03/21	11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	01/21 (CN) 03/21 (TW)
Remote 3D View	BMW	iOS Android	≥ SP15*	09/20	09/20 (DE, UK) 11/20 (ES, FR, IT, KR) 03/21	09/20 (NL, BE, LU) 11/20 (PT, CH, PL, EE, IE, LT, LV)	03/21 (MY, NZ, SG, TH)	03/21	11/20 (CN) 03/21 (TW) 07/21 (HK)
Remote 3D Gallery	BMW	iOS Android	≥ SP15*	05/21	05/11	05/21 (NL, BE, LU, PT, CH, PL, EE, IE, LT, LV)	05/21 (MY, NZ, SG, TH)	05/21	05/21 (TW) 07/21 (CN)
Remote Inside View – Interior Camera	BMW	iOS Android	SP21	11/21	11/21	11/21	11/21 (MY, NZ, SG, TH) 07/22	11/21	11/21 (CN, TW)
Anti-Theft Recorder (Internal Camera)	BMW	iOS Android	SP21	11/21	11/21	11/21	11/21 (MY, NZ, SG, TH)	11/21	11/21 (CN, TW)
Anti-Theft Recorder (External Camera)	BMW	iOS Android	SP21	11/21	11/21	05/22 (AT, BG, CY, CZ, DK, FI, GR, HR, HU, MT, NO, RO, SE, SI, SK, KZ, KW, AE, IQ, SZ, ZW, NA, MZ, LS, BW)			
Remote Lock/Unlock	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)

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VEHICLE MANAGEMENT & REMOTE SERVICES.

Markets (incl. last roll-out date)

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Remote Lightflash	BMW MINI	iOS Android	≥ SP13*	09/20	11/20 (DE, ES, FR, IT, UK, KR) 03/21	11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Remote Hornblow	BMW MINI	iOS Android	≥ SP15*	05/21	05/21 (DE, ES, FR, IT, KR, RU, ZA, US) 09/21 (AU, JP)	05/21 (excl. CH, IE) 09/21 (CH)	05/21 (MY, NZ, SG, TH) 07/22	05/21	09/20 (CN) 05/21 (TW) 07/21 (HK)
Remote Climatize Now	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Remote Engine Start	BMW	iOS Android	SP18*	07/20	07/20 (KR) 03/21 (ZA, RU, AU, US)		03/21 (MY, TH) 07/22 (AE, BH, QA, SA)	03/21 (CA)	09/20 (CN) 03/21 (TW)
Remote History	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Charge & Climate Timer (BEV/PHEV)	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	03/21
Climate Timer (Combustion)	BMW MINI	iOS Android	≥ SP13*	03/21	03/21	03/21	03/21 (MY, NZ, SG, TH)	03/21	03/21

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Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3[1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
BMW Digital Key (SMACC 1.5)	BMW	iOS	≥ SP18*	11/20	11/20 (DE, ES, FR, IT, UK, KR) 03/21	11/20	03/21 (MY, NZ, SG, TH) 07/22 (AE, BH, QA, SA)	03/21	11/20 (CN) 03/21 (TW)
BMW Digital Key Plus (SMACC 2.0)	BMW	iOS	SP21*	11/21	11/21	11/21	11/21 (MY, NZ, SG, TH) 07/22 (AE, BH, QA, SA)	11/21	11/21(CN) 11/21 (TW)
Car Connection Screen & User Guidance ID4++/5/6/7	BMW MINI	iOS Android	≥ SP13*	05/21	05/21	05/21	05/21 (MY, NZ, SG, TH) 07/22 (AE)	05/21	05/21(TW)
Car Connection Screen & User Guidance ID8	BMW	iOS Android	≥ SP18*	05/21	05/21	05/21	05/21 (MY, NZ, SG, TH) 07/22	05/21	05/21(TW)
Amazon Alexa ID7/8	BMW	iOS Android	≥ SP18*	11/20	11/20 (DE, IT, ES, UK) 03/21 (FR, US, JP)	11/20 (AT)		03/21 (CA, BR)	
Amazon Alexa ID5/6	BMW MINI	iOS Android	≥ SP13*	03/21	03/21 (DE, FR, IT, ES, UK, US)	03/21 (AT)		03/21 (CA, BR)	
Vehicle Data + Picture for Non-Connected Vehicles	BMW MINI	iOS Android	≥ SP13*	07/21	07/21	07/21	07/21 (MY, NZ, SG, TH)	07/21	07/21 (TW, CN)

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FEATURE BOOK.
VEHICLE MANAGEMENT & REMOTE SERVICES.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3[1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Digital Tire Diagnosis	BMW	iOS Android	≥ SP18*	11/21	11/21 (UK, DE, US)	11/21 (NO)		11/21 (CA)	
Tire Pressure	BMW	iOS Android	≥ SP18*	11/21	11/21	11/21	11/21 (MY, NZ, SG, TH) 07/22	11/21	11/21 (TW) 09/22(CN)
Vehicle Tab	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Advanced Climatization Status	BMW	iOS Android	≥ SP18*	07/22	07/22	07/22	07/22	07/22	07/22 (CN, TW)
Starter Battery Integration	BMW	iOS Android	≥ SP18*	07/22	07/22	07/22	07/22	07/22	07/22 (TW)
My Trips – Last Trip, Trip History, Trip Statistics	BMW	iOS Android	≥ SP18*	09/22	09/22 (excl. KR)	09/22	09/22	09/22 (BR)	09/22 (TW, CN)
Weekly Timer Combustion	BMW MINI	iOS Android	n.r.	09/22	09/22	09/22	09/22	09/22	09/22 (TW)

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C3 = MY, NZ, SG, TH; [1] BMW only: AE, BH, QA, SA, KW
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FEATURE BOOK.
E-MOBILITY & CHARGING.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 [1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Charging History	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK) 11/20 (FR, IT, ES) 03/21 (JP, ZA, RU, AU) 07/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	05/21(CN, BMW Only)
Charging Profile (Charging in Time Window)	BMW MINI	iOS Android	≥ SP13*	09/20	09/20 (DE, UK) 11/20 (FR, IT, ES) 03/21 (KR)	09/20 (NL, BE, LU) 11/20 (PT, AT, CH, NO, FI, SE, DK, PL, HR, CY, CZ, EE, IE, LT, LV, MT)	03/21 (MY, NZ, SG, TH) 07/22	03/21	11/20 (CN BMW only) 03/21 (TW)
Charging Plan	BMW MINI	iOS Android	≥ SP13*	03/21	03/21 (excl. US) 07/21 (US)	03/21	03/21 (MY, NZ, SG, TH) 07/22	03/21 (BR, MX) 05/21	03/21 (TW) 07/21 (CN BMW only)
Charging Area	BMW MINI	iOS Android	≥ SP13*	05/21	05/21	05/21	05/21 (MY, NZ, SG, TH) 07/22	05/21	05/21 (CN BMW only)
BMW Points	BMW	iOS Android	SP 18*	07/20	07/20 (DE) 11/20 (FR) 07/21 (UK) 11/21 (IT) 03/22 (ES)	07/20 (NL, BE) 11/20 (AT, CH) 07/21 (NO, SE) 11/21 (PT, IE) 03/22 (DK, PL, FI, LU)			
Redeem Points for BMW Rent	BMW	iOS Android	SP18*	09/21	09/21 (DE)				

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Charging Station Details	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (FR, IT, ES) 03/21 (excl. RU)	07/20 (NL, BE, LU) 11/20 (PT, AT, CH, NO, FI, SE, DK, PL, BG, CZ, GR, HU, IE, RO, SK, SI)	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN BMW only) 03/21 (TW)
Charging Station Filter	BMW MINI	iOS Android	≥ SP13*	03/21	03/21 05/21 (excl. KR)	03/21	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN BMW only) 03/21 (TW)
Range Circle on Map	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (FR, IT, ES) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	11/20 (CN BMW only) 03/21 (TW)
Reachable POIs (POI Details)	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (FR, IT, ES) 03/21 (excl. RU)	07/20 (NL, BE, LU) 11/20 (PT, AT, CH, NO, FI, SE, DK, PL, BG, CZ, GR, HU, IE, RO, SK, SI)	03/21 (MY, NZ, SG, TH) 07/22	03/21	11/20 (CN BMW only) 03/21 (TW)
Charging Station Availability	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK) 11/20 (FR, IT, ES) 03/21 (excl. RU)	07/20 (NL, BE, LU) 11/20 (PT, AT, CH, NO, FI, SE, DK, PL, CZ, HU, IE, RO, SK, SI)	03/21 (MY, NZ, SG, TH)	03/21	09/20 (CN BMW only) 03/21 (TW)
Charging Station: Grouping	BMW MINI	iOS Android	≥ SP13*	12/21	12/21 (DE, FR, IT, ES, UK, JP)	12/21 (NL, BE, LU, AT, CH, NO, DK, PL, HU, SK, SI, CZ, PT, FI, SE)			

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FEATURE BOOK.
E-MOBILITY & CHARGING.

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Charging Station: Availability & Speed on Map	BMW MINI	iOS Android	≥ SP13*	12/21	12/21 (DE, FR, IT, ES, UK, JP)	12/21 (NL, BE, LU, AT, CH, NO, DK, PL, HU, SK, SI, CZ, PT, FI, SE)			
Easylink Integration US Provider	BMW MINI	iOS Android	≥ SP13*	03/22	03/22 (US)				
Scan & Charge (link to BMW charging)	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE) 11/20 (FR, IT, ES) 05/21 (US, JP)	07/20 (NL, BE, LU) 11/20 (AT, CH, NO, DK, PL, HU, SK, SI) 03/22 (BG, CY, RO, HR, LV, LT, EE)			09/20 (CN BMW only)
Charging Nearby	BMW MINI	iOS Android	≥ SP13*	11/20	11/20 (DE, FR, IT, ES, UK) 03/21 (US, JP, ZA, AU) 05/21 (KR)	11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	03/21 (TW, CN BMW only)
Charging Push Notifications	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK) 11/20 (FR, IT, ES) 03/21 (JP, ZA, RU, AU, KR)	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	03/21 (TW) 05/21 (CN BMW only)
Charging Registration and Contract Management (incl. SSO)	BMW MINI	iOS Android	≥ SP13*	07/21	07/21 (DE, FR, IT, ES, JP)	07/21 (NL, BE, LU, PT, AT, CH, NO, DK, PL, HU, SK, SI)			

*) feature availability depends on option code or optional equipment/package

■ = Implemented Feature

G6/B6 = DE, ES, FR, IT, UK, AU, JP, KR, RU, ZA, US
C1 = NL, BE, LU, PT, AT, CH, NO, FI, SE, DK, PL, BG, HR, CY, CZ, EE, GR, HU, IE, LT, LV, MT, RO, SK, SI
C3 = MY, NZ, SG, TH; [1)] BMW only: AE, BH, QA, SA, KW
C4 = CA, BR, MX
C5 = TW, HK, CN

FEATURE BOOK.
E-MOBILITY & CHARGING.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3[1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Charge my Vehicle (Public Charging Prices)	BMW MINI	iOS Android	n.r.	09/21	09/21 (DE, FR, IT, ES, UK) (US BMW only)	09/21 (NL, BE, LU, AT, CH, NO, DK, PL, HU, SK, SI)			
Charge my Vehicle: Click & Charge	BMW	iOS Android	SP21	12/21	12/21 (DE)	12/21 (NL, CH)			
Charge my Vehicle: Charge on the Go	BMW	iOS Android	SP21	05/22	05/22 (DE, ES, FR, IT, UK)	05/22 (NL, BE, LU, AT, CH, NO, FI, SE, DK, PL, HR, CZ, EE, HU, IE, LT, LV, SK, SI)			
Public Charging: Charging Station Feedback	BMW MINI	iOS Android	n.r.	07/22	07/22 (FR) 09/22 (DE)	07/22 (NL, NO)			
Unlock Charging Cable	BMW	iOS Android	SP21*	07/22	07/22	07/22	07/22	07/22	07/22 (TW)

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= Implemented Feature

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FEATURE BOOK.
JOURNEY MANAGEMENT & PARKING SERVICES.

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	Markets (incl. last roll-out date)				
					G6/B6 (incl. country codes if only partially rolled out)	**C1** (incl. country codes if only partially rolled out/planned)	**C3** [1] (incl. country codes if only partially rolled out)	**C4** (incl. country codes if only partially rolled out)	**C5** (incl. country codes if only partially rolled out)
Map Integration	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW)
Category Search	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW)
Destination Details	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW)
Drop Pin on Map	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	11/20 (CN) 03/21 (TW)
Free Text Search	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW)
Search this Area	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW)
Send Destination to Car	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW)

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C3 = MY, NZ, SG, TH; [1] BMW only: AE, BH, QA, SA, KW
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FEATURE BOOK.
JOURNEY MANAGEMENT & PARKING SERVICES.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 1) (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Share Location from another App	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Favorites incl. Home and Work	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK) 11/20 (ES, FR, IT) 03/21 (JP, ZA, RU, AU, US)	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	03/21 (TW, CN)
Parking Detail Screen	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK) 11/20 (ES, FR, IT) 03/21 (RU, US)	07/20 (NL, BE, LU) 11/20		03/21	01/21 (CN)
Trip Detail View	BMW MINI	iOS Android	n.r.	11/20	11/20 (DE, ES, FR, IT, UK) 03/21 (JP, ZA, RU, AU, US)	11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	03/21 (TW)
Parking Nearby	BMW MINI	iOS Android	n.r.	11/20	11/20 (DE, ES, FR, IT, UK) 03/21 (JP, ZA, RU, AU, US) 05/21	11/20	03/21 (MY, NZ, SG, TH)	03/21	03/21(TW, CN)
Fuel Prices	BMW MINI	iOS Android	n.r.	05/21	05/21 (DE, ES, FR, IT, UK, RU, US)	05/21 (AT, BE, CH, CZ, DK, LI, LU, NL, PT, SE)		05/21 (CA)	05/21 (CN BMW only)
Search History	BMW MINI	iOS Android	n.r.	03/21	03/21 (KR) 09/21	09/21	09/21 (MY, NZ, SG, TH) 07/22	09/21	01/21 (CN) 09/21 (TW)
Calendar Locations	BMW MINI	iOS Android	n.r.	11/21	11/21	11/21	11/21 (MY, NZ, SG, TH)	11/21	11/21 (TW)

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FEATURE BOOK.
JOURNEY MANAGEMENT & PARKING SERVICES.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 1) (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
eRoute	BMW MINI	iOS Android	n.r.	11/21	11/21 (DE, FR, UK, ES, US)	11/21 (AT, BE, CH, CZ, DK, IE, LU, NL, NO, PT, SE, FI, HU, SK, SI, EE, LV)		05/22 (CA)	09/22(CN, BMW Only)
Learning Navigation	BMW	iOS Android	SP21	11/21	11/21 (DE, ES, FR, IT, UK, AU, RU, ZA)	11/21	11/21 (MY, NZ, SG, TH)	11/21 (BR, MX)	11/21 (TW)
Trip Card (Send-to-car, Calendar, Predicted Trip)	BMW MINI	iOS Android	n.r.	05/22	05/22 (DE, ES, FR, IT, UK, AU, RU, US)	05/22 (NL, BE, LU, PT, AT, CH, NO, FI, SE, DK, PL, BG, HR, CY, CZ, EE, GR, HU, IE, LT, LV, MT, RO, SK, SI)			
Recently Sent Destination List	BMW MINI	iOS Android	n.r.	07/22	07/22	07/22	07/22	07/22	07/22 (TW)
Charging Station Search	BMW / MINI	iOS Android	n.r.	05/22	05/22	05/22	05/22 (MY, NZ, SG, TH) 07/22	05/22	05/22 (TW)
LBC Parking Payments (First Time Use, User Account Setup, Transaction Overview)**	BMW	iOS Android	≥ SP18*	09/22	09/22 (DE)				
Contact Search	BMW MINI	iOS Android	n.r.	09/22	09/22	09/22	09/22	09/22	09/22 (TW, CN)

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FEATURE BOOK.
PERSONALIZATION.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 [1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Custom Avatar (App only)	MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (FR, IT, ES) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	03/21 (TW) 04/21 (CN)
Custom Avatar (incl. Vehicle Sync)	BMW	iOS Android	SP 18*	09/20	09/20 (DE, UK, KR) 11/20 (FR, IT, ES) 03/21	09/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	11/20 (CN) 03/21 (TW)
Login via App and QR Code Scan	BMW	iOS Android	SP 18*	11/20	11/20 (DE, FR, IT, ES, UK, KR) 03/21	11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	01/21 (CN) 03/21 (TW)
Alexa Skill Integration	BMW	iOS Android	≥ SP13*	08/21	08/21 (DE, UK, US) 09/21 (FR)	09/21 (IE)		09/21	
ONE Profile Integration	BMW MINI	iOS Android	n.r	09/21	09/21 (DE, UK, FR, IT, ES, KR, JP, ZA, RU, AU)	09/21 (NL, BE, LU, AT, CH, NO, FI, SE, DK, PL, BG, HR, CY, CZ, EE, GR, HU, IE, LT, LV, MT, RO, SK, SI)	09/21 (MY, NZ, SG, TH) 07/22	09/21 (BR, MX)	
Explain In-Car Profile in App	BMW MINI	iOS Android	n.r.	09/21	09/21	09/21	09/21 (MY, NZ, SG, TH) 07/22	09/21	09/21
MINI Color Picker	MINI	iOS Android	n.r.	03/22	03/22	03/22	03/22 (MY, NZ, SG, TH) 07/22	03/22	
MINI Themes (incl. Custom Vehicle Marker 07/22)	MINI	iOS Android	n.r.	05/22	05/22	05/22	05/22 (MY, NZ, SG, TH) 07/22	05/22	07/22(CN)

*) feature availability depends on option code or optional equipment/package

■ = Implemented Feature

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C3 = MY, NZ, SG, TH; [1] BMW only: AE, BH, QA, SA, KW
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FEATURE BOOK.
PERSONALIZATION.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 [1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Unit Settings	BMW / MINI	iOS Android	n.r.	05/22	05/22	05/22	05/22 (MY, NZ, SG, TH) 07/22	05/22	
My BMW Color & Theme Picker	BMW	iOS Android	n.r.	09/22	09/22	09/22	09/22	09/22	09/22 (TW)
MINI Background Animations	MINI	iOS Android	n.r.	09/22	09/22	09/22	09/22	09/22	09/22 (TW)
Addressability improvement: Vehicle Data Privacy Settings Linkout	BMW / MINI	iOS Android	n.r.	09/22	09/22	09/22			

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C1 = NL, BE, LU, PT, AT, CH, NO, FI, SE, DK, PL, BG, HR, CY, CZ, EE, GR, HU, IE, LT, LV, MT, RO, SK, SI
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FEATURE BOOK.
CUSTOMER SUPPORT.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 [1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Dealer Search	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE) 11/20 (FR, IT, ES, UK) 03/21	11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21 (MY, NZ, SG, TH)	09/20 (CN) 03/21 (TW)
Recall	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (FR, IT, ES) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH)	03/21	09/20 (CN BMW only) 03/21 (TW)
Service Alerts	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK, KR) 11/20 (FR, IT, ES) 03/21 05/22 (PaCC: DE, UK, US)	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 05/22 (PaCC: CN BMW only)
Online Appointment Scheduling (Mail)	BMW MINI	iOS Android	≥ SP13*	11/20	03/21 (RU, AU)	11/20 (PT, CH, AT, CZ, GR, SE, FI, NO, DK)	03/21 (NZ)	03/21 (MX, CA)	03/21 (TW)
Online Appointment Scheduling (URL)	BMW MINI	iOS Android	≥ SP13*	07/20	11/20 (FR, IT, ES) 03/21 (JP, ZA) 07/21 (KR link to local app)	07/20 (NL) 11/20 (IE, AT, RO, GR, SE, LV, LT, EE, HR)	03/21 (MY, NZ, SG, TH) 07/22	03/21 (CA)	
Online Appointment Scheduling (Native)	BMW MINI	iOS Android	≥ SP13*	09/20	09/20 (DE, UK) 11/20 (IT, ES) 03/21 (US, AU) 09/22 (FR)	09/20 (BE, LU) 11/20 (PT, CH, AT, CZ, PL, HU, SK, SI, RO, BG, GR, SE, FI, CY) 5/22 (NL)		03/21 (CA) 11/21 (MX) 03/22 (BR)	09/20 (CN)
Online Appointment Scheduling – Service Pricing	BMW MINI	iOS Android	≥ SP13*	09/20	03/22 (IT, ES, PT, UK) 09/22 (FR)	03/22 (FI, SE)			

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C1 = NL, BE, LU, PT, AT, CH, NO, FI, SE, DK, PL, BG, HR, CY, CZ, EE, GR, HU, IE, LT, LV, MT, RO, SK, SI
C3 = MY, NZ, SG, TH; [1] BMW only: AE, BH, QA, SA, KW
C4 = CA, BR, MX
C5 = TW, HK, CN

FEATURE BOOK.
CUSTOMER SUPPORT.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 1) (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Preferred Dealer	BMW MINI	iOS Android	n.r.	09/20	09/20 (DE, UK) 11/20 (FR, IT, ES) 03/21 (excl. KR)	09/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH)	03/21	09/20 (CN BMW only) 03/21 (TW)
Roadside Assistance (Call Only)	BMW MINI	iOS Android	n.r.	07/20	07/20 (KR)	11/20 (MT, LU)	07/22 (AE, BH, QA, SA, KW)	03/21 (MX)	07/21 (HK)
Roadside Assistance (Geolocation / VIN Sharing)	BMW MINI	iOS Android	≥ SP13*	07/20	07/20 (DE, UK) 11/20 (FR, IT, ES) 03/21 (excl. KR)	07/20 (BE, NL, excl. LU) 11/20 (excl. GR)	03/21 (MY, NZ, SG, TH)	03/21 (CA, BR)	09/20 (CN) 03/21 (TW)
Roadside Assistance (Live Tracking)	BMW MINI	iOS Android	≥ SP13*	09/20	11/20 (DE, FR BMW only) 03/21 (US BMW only) 03/22 (ES) 09/22 (ZA)	11/20 (AT, PL, CH, NO, DK, FI BMW only) 05/21 (SI) 07/21 (BG) 09/22 (GR)		03/21 (CA, BR BMW only)	09/20 (CN)
Driver's Guide Link	BMW MINI	iOS Android	≥ SP13*	09/20	09/20 (DE, UK, KR) 11/20 (FR, IT, ES) 03/21	09/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG) 07/22 (UA, KW)	03/21	09/20 (CN BMW only) 03/21 (TW)
BMW / MINI Service Inclusive	BMW MINI	iOS Android	≥ SP13*	07/21	09/21 (DE, ES) 03/22 (IT, FR, ES, RU, AU) 07/22 (UK) 09/22 (US)	09/21 (PT) 03/22 (NL, IE, DK, FI, SE, NO)	07/22 (AE, BH, QA, SA, KW)		

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FEATURE BOOK.
CUSTOMER SUPPORT.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3[1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Workshop Visit: Service Check-In / Check-Out (Tjekvik, Nash)	BMW MINI	iOS Android	≥ SP13*	07/21	07/21 (UK) 11/21 (AU, IT)	07/21 (IE, AT, CZ, PL, HU, SK, SI, RO, BG, GR, CY)			
Workshop Visit: Service Payment (Paymail)	BMW MINI	iOS Android	≥ SP13*	07/21				07/21 (BR)	12/21 (CN)
Workshop Visit: Service Status Tracking (Fleetback)	BMW MINI	iOS Android	≥ SP13*	11/21	11/21 (Pilot Niederlassungen DE)				
Workshop Visit : Dealer Message incl. media (images, videos)	BMW MINI	iOS Android	≥ SP13*	05/21 03/22 (support for non-video messages)	05/21 (DE, IT, FR, AU, ZA, UK, JP) 10/21 (US)	05/21(AT, PL, CZ, HU, SK, SL, RO, BG, GR, MT, HR, CY, PT, NL, IE, CH, SE, DK, NO, FI, LV, LT, EE, IE)	05/21 (MY, SG) 07/22 (AE, BH, QA, SA, KW)		09/20 (CN)
Online Appointment Scheduling: 360 Appointment MVP (US)	BMW MINI	iOS Android	n.r.	07/22	07/22 (US)				
Workshop Visit: Show individual features on one app screen	BMW MINI	iOS Android	≥ SP13*	09/22		09/22 (AT, PL, GR, HU, SI, CZ, RO, SK, BG, HR, MT, CY)			

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C3 = MY, NZ, SG, TH; [1] BMW only: AE, BH, QA, SA, KW
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C5 = TW, HK, CN

FEATURE BOOK.
CONTENT & COMMUNITY.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 [1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Explore Tab	BMW	iOS Android	n.r.	09/20	05/21 (DE, FR, UK, ZA, RU, JP, US, ES) 09/21 (KR, AU, IT)	05/21 (AT, CZ, PL, BG, GR, HU, SK, SI, RO, HR, CY, MT) 07/21 (DK, FI, NO, SE) 09/21 (CH) 11/21 (PT, IE, BE, LU)	05/21 (SG) 09/21 (NZ) 07/22 (TH, MY)	07/21 (BR) 11/21 (CA)	09/20 (CN BMW only)
Explore Tab	MINI	iOS Android	n.r.	05/21	05/21 (DE, UK) 07/21 (AU, ZA, US) 09/21 (FR, IT, ES, RU) 11/21 (KR, JP)	05/21 (AT) 11/21 (BE, LU, PT) 05/22 (GR)	07/22 (TH, SG, MY)	11/21 (CA)	
Vantage App Linking	BMW	iOS Android	n.r.	05/21	05/21 (KR)				
Demo Mode	BMW MINI	iOS Android	n.r.	11/21	11/21	11/21	11/21 (MY, NZ, SG, TH) 07/22	11/21	11/21 (TW)
Contact	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (FR, IT, ES) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	03/21 (TW)

■ = Implemented Feature

G6/B6 = DE, ES, FR, IT, UK, AU, JP, KR, RU, ZA, US
C1 = NL, BE, LU, PT, AT, CH, NO, FI, SE, DK, PL, BG, HR, CY, CZ, EE, GR, HU, IE, LT, LV, MT, RO, SK, SI
C3 = MY, NZ, SG, TH; [1] BMW only: AE, BH, QA, SA, KW
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FEATURE BOOK.
CROSS CHANNEL JOURNEYS.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3[1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
ASEC Store Link	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK) 11/20 (IT) 03/21 (US)	07/20 (NL) 11/20 (DK)			
Connected Drive Store Link	BMW	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (FR, IT, ES) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH)	03/21	09/20 (CN) 03/21 (TW)
ONE Shop Link**	BMW	iOS Android	n.r.	03/21	03/21 (DE, UK) 07/21 (FR) 09/21 (ES) 11/21 (IT, AU)	07/21 (NL, BE, LU, AT, NO, FI, SE, DK, IE, CH) 09/21 (CZ, PL, PT)	11/21 (NZ)		
ONE Shop Link**	MINI	iOS Android	n.r.	05/21	05/21 (DE, UK) 07/21 (FR) 09/21 (ES) 11/21 (IT, AU)	07/21 (NL, BE, LU, AT, NO, FI, SE, DK, IE, CH) 09/21 (CZ, PL, PT)	11/21 (NZ)		
MINI Sharing Link	MINI	iOS Android	SP13*	05/21	05/21 (DE, ES, UK)	05/21 (NL, BE)			
ONE Shop Contextual Sales	BMW MINI	iOS Android	n.r.	09/21	09/21 (DE, UK)				
BMW Add-On Mobility App – operated by Sixt	BMW MINI	iOS Android	n.r.	05/22	05/22 (DE)	05/22 (BE, LU)			

*) feature availability depends on option code or optional equipment/package
**) replaces ASEC & Connected Drive Store Link

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C3 = MY, NZ, SG, TH; [1] BMW only: AE, BH, QA, SA, KW
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FEATURE BOOK.
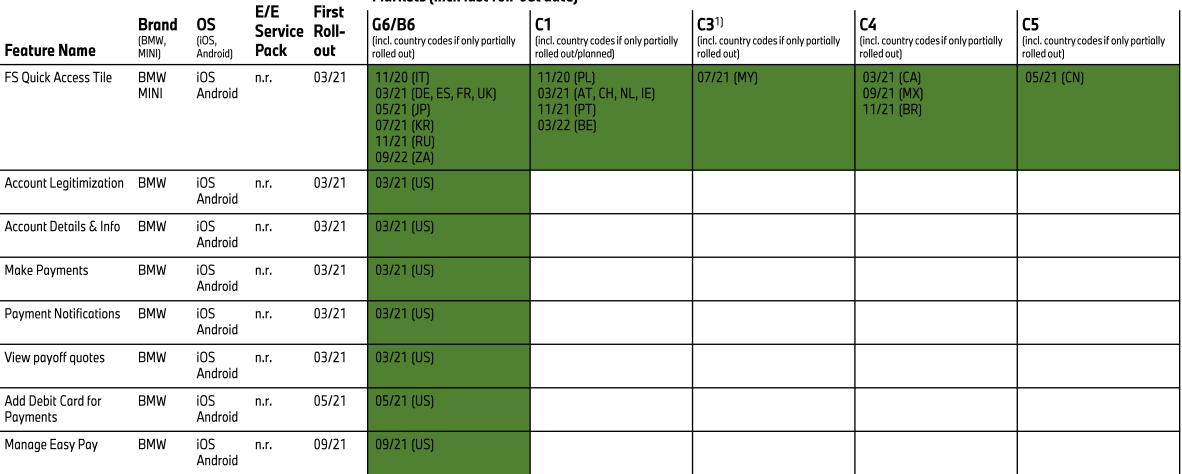# SERVICES AND STORE.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3[1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Service Tab	BMW MINI	iOS Android	n.r.	05/22	05/22	05/22	05/22 (MY, NZ, SG, TH) 07/22	05/22	05/22 (TW)
Digital Service Hub	BMW MINI	iOS Android	n.r.	05/22	05/22 (AU)	05/22 (NL)			
Find my new BMW / MINI*	BMW MINI	iOS Android	n.r.	03/22	05/22	05/22	05/22 (MY, NZ, SG, TH) 07/22	05/22	05/22 (TW)
Service & Maintenance Hub	BMW MINI	iOS Android	n.r.	09/22	09/22	09/22	09/22	09/22	09/22 (TW)

*) feature availability depends on option code or optional equipment/package

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FEATURE BOOK.
FINANCIAL SERVICES.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3[1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
FS Quick Access Tile	BMW MINI	iOS Android	n.r.	03/21	11/20 (IT) 03/21 (DE, ES, FR, UK) 05/21 (JP) 07/21 (KR) 11/21 (RU) 09/22 (ZA)	11/20 (PL) 03/21 (AT, CH, NL, IE) 11/21 (PT) 03/22 (BE)	07/21 (MY)	03/21 (CA) 09/21 (MX) 11/21 (BR)	05/21 (CN)
Account Legitimization	BMW	iOS Android	n.r.	03/21	03/21 (US)				
Account Details & Info	BMW	iOS Android	n.r.	03/21	03/21 (US)				
Make Payments	BMW	iOS Android	n.r.	03/21	03/21 (US)				
Payment Notifications	BMW	iOS Android	n.r.	03/21	03/21 (US)				
View payoff quotes	BMW	iOS Android	n.r.	03/21	03/21 (US)				
Add Debit Card for Payments	BMW	iOS Android	n.r.	05/21	05/21 (US)				
Manage Easy Pay	BMW	iOS Android	n.r.	09/21	09/21 (US)				

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C1 = NL, BE, LU, PT, AT, CH, NO, FI, SE, DK, PL, BG, HR, CY, CZ, EE, GR, HU, IE, LT, LV, MT, RO, SK, SI
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FEATURE BOOK.
FINANCIAL SERVICES.

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	Markets (incl. last roll-out date)				
					G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 [1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Amortization View	BMW	iOS Android	n.r.	09/21	09/21 (US)				
Notification Settings Toggling	BMW	iOS Android	n.r.	11/21	11/21 (US)				
Credit Card Reward Points	BMW	iOS Android	n.r.	11/21	11/21 (US)				
Mileage Adjustment	BMW	iOS Android	n.r.	11/21	11/21 (US)				

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FEATURE BOOK.
ENABLER / OVERARCHING.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 1) (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Notifications (OS Basic)	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Notifications (Deep Linking)	BMW MINI	iOS Android	n.r.	09/20	09/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	09/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW)
Marketing Notifications (NSP)	BMW MINI	iOS Android	n.r.	03/21	03/21 (US) 07/21 (DE, UK, IT)				
Message Center	BMW MINI	iOS Android	n.r.	03/21	03/21 (US) 05/21	05/21	05/21 (MY, NZ, SG, TH) 07/22	03/21 (CA) 05/21	09/20 (CN BMW only) 03/21 (TW)
Marketing Opt-In	BMW MINI	iOS Android	n.r.	05/21	05/21 (DE, UK, FR, IT) 11/21 (ES)	05/21 (AT, NL, BE, LU, SE, PT, NO, PL, DK, FI, BG, HR, CY, CZ, RO, HU, IE, MT, SK, GR, SI) 11/21 (CH)			
Frequently Asked Questions	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
NPS	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)

■ = Implemented Feature

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C3 = MY, NZ, SG, TH; 1) BMW only: AE, BH, QA, SA, KW
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Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3[1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Send Feedback	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Customer Analytics (Adobe Analytics)	BMW MINI	iOS Android	n.r.	03/21	03/21 (US)				
Product Analytics (Countly)	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW)
Performance Analytics (Dynatrace)	BMW MINI	iOS Android	n.r.	03/21	03/21	03/21	03/21 (MY, NZ, SG, TH) 07/22	03/21	03/21 (TW)
ONE Login (incl. ONE Registration)	BMW MINI	iOS Android	n.r.	03/21	03/21	03/21	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW)
Legal Documents / T&Cs	BMW MINI	iOS Android	n.r.	03/21	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW)
Dark Mode	BMW MINI	iOS Android	n.r.	09/21	09/21	09/21	09/21 (MY, NZ, SG, TH) 07/22	09/21	09/21 (TW, CN)
Home Screen Widget: Remote Services	BMW MINI	iOS Android	n.r.	03/22	03/22	03/22	03/22 (MY, NZ, SG, TH) 07/22	03/22	03/22 (TW, CN BMW only)

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FEATURE BOOK.
ENABLER / OVERARCHING.

Markets (incl. last roll-out date)

Feature Name	Brand (BMW, MINI)	OS (iOS, Android)	E/E Service Pack	First Roll-out	G6/B6 (incl. country codes if only partially rolled out)	C1 (incl. country codes if only partially rolled out/planned)	C3 [1] (incl. country codes if only partially rolled out)	C4 (incl. country codes if only partially rolled out)	C5 (incl. country codes if only partially rolled out)
Pre-Delivery Mode MVP	BMW MINI	iOS Android	n.r.	05/22	05/22	05/22	05/22 (MY, NZ, SG, TH) 07/22	05/22	05/22 (TW)
Vehicle Mapping	BMW MINI	iOS Android	n.r.	07/20	07/20 (DE, UK, KR) 11/20 (ES, FR, IT) 03/21	07/20 (NL, BE, LU) 11/20	03/21 (MY, NZ, SG, TH) 07/22	03/21	09/20 (CN) 03/21 (TW) 07/21 (HK)
Login Mapping Merge (LMM) incl. Multiuser Mapping	BMW	iOS Android	see footnote *	07/22	07/22	07/22	07/22	07/22	07/22 (TW)
Apple Watch: Status & Range Screen	BMW MINI	iOS	n.r.	07/22	07/22	07/22	07/22	07/22	07/22 (TW, CN)
Scrolling & Pull to Refresh	BMW MINI	iOS Android	n.r.	07/22	07/22	07/22	07/22	07/22	07/22 (TW)
App Update Info	BMW MINI	iOS Android	n.r.	09/22	09/22	09/22	09/22	09/22	09/22 (TW)

*) feature only available for vehicles with MGU21 or MGU22 with up to date software and PU≥07/22

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C3 = MY, NZ, SG, TH; [1] BMW only: AE, BH, QA, SA, KW
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1   Feature Overview

2   Detailed Feature View

3   Feature Description

Vehicle Management & Remote Services	
Feature Name	Description
BMW Fuel Level, Remaining Range incl. Charging Status	Allows customers to see their fuel and/or electric level as well as the remaining range (fuel, electric, combined, extended). Also allows customers to see the charging status (BEV, PHEV, REX).
Garage	Allows customers to see, add and delete vehicles from their account.
Vehicle Finder / Location / Status for Non LSC vehicles	Allows customers with non-LSC vehicles to get the vehicle location via Remote Services, as well as see their vehicle status.
Vehicle Data + Picture for Non-Connected Vehicles	Allows customers with non-connected vehicles to get see the vehicle data ((Fuel Level, Remaining Range, Mileage, VIN) and picture via USB/BT connection into the app.
Vehicle Finder / Location	Allows customers to see the last location of their vehicle on the Map Tab including vehicle location details (e.g. address) by clicking on the Vehicle Finder tile on the Vehicle Tab. Also informs customers, if the feature cannot be used because GPS is not activated.
Vehicle Info	Allows customers to see model, year, mileage and front view of their vehicle.
Vehicle Status	Allows customers to check status of their vehicle regarding: • Closures (door lock, doors, windows, hood, trunk, top, etc.) • Check Control Messages • Service Demands (upcoming, due or overdue)

Vehicle Management & Remote Services	
Feature Name	Description
Wifi Hotspot Enablement	Customers with a hotspot enabled vehicle are able to use the in-car wifi hotspot.
Remote Software Upgrade	Triggered by notifications or automatic status-updates from the backend a new Remote Software Upgrade (RSU) is shown on the vehicle screen. The RSU detail page shows how the upgrade is downloaded, allows to configure download settings, helps with connecting to the vehicle and then uploads the upgrade to the vehicle. Notifications support the main events during the upgrade. The upgrade can be paused or canceled at any time. Multi-Vin capability has been added to the feature and additional details about updates can be found on the app (incl. videos for ID8)
Remote 3D View	Allows customers to get a surround view of their vehicle remotely, by generating a 3D scene which can be explored from every angle.
Remote 3D View Gallery	Allows customers to see older Remote 3D View executions.
Remote Inside View – Interior Camera	The customer can check the vehicle's interior remotely by triggering and viewing a snapshot with the My BMW app, e.g. for forgotten items or other objects left in the car The user should be able to have different options for ICC, such as taking a photo, a short or a long video.
Anti-Theft Recorder (int. or ext.)	The customer is informed via a push notification if the car's the theft alarm is activated and can then view a picture of the car's interior or a video of the exterior.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – APP AS A PRODUCT.

Vehicle Management & Remote Services	
Feature Name	**Description**
Remote Lock/Unlock	Allows customers to remotely lock or unlock their vehicles.
Remote Lightflash	Allows customers to remotely execute flash lights.
Remote Hornblow	Allows customers to remotely execute a horn blow - includes disclaimer message on pop-up dialogue.
Remote Climatize Now	Allows customers to remotely climatize their vehicles. Improved error handling allows the user to see 6 new error messages when executing remote Climatize Now.
Remote Engine Start	To pre-climatize the vehicle, in specific markets, the engine will start. Before executing, a legal disclaimer is shown to the customer.
Remote History	Allow customers to see the last remote service executions (successes and errors).
Charge & Climate Timer (BEV/PHEV)	Allows customers with BEVs and PHEVs to schedule when the vehicle should be fully charged and pre-climatized. In addtion the customer can set the charging mode.
Climate Timer (Combustion)	Allows customers with combustion vehicles to set a timer for the climatization (cooling, heating or ventilation) to run in their vehicles. With the Climate Timer menu, the customer can plan the precondition of his combustion vehicle (cooling, heating or ventilation) for a specific departure time to maximize comfort.

Vehicle Management & Remote Services	
Feature Name	**Description**
BMW Digital Key	Vehicle owners can create the digital main key via the My BMW App on iOS and Android devices. The feature enables sharing of digital keys to friends including the key with restricted capabilities. For customers that do not have a Digital Key set up yet, a banner on the vehicle tab creates awareness of setup process and aims to increase the use of the Digital Key.
Digital Key Plus	With BMW Digital Key Plus (Smart Access 2.0 – UWB/BLE) BMW improves on a great solution in 2021, by offering the same experience the standard keys do: After pairing the iPhone to the vehicle, the vehicle unlocks by simply approaching it, and starts by tapping the start/stop button – no need to interact with one's iPhone.
Car Connection Screen & User Guidance ID4++/5/6/7	Shows customers which features can be used if directly connected to the vehicle. Displays the connection status of bluetooth, apps and wifi. Includes a vehicle and phone specific guide for connecting to the vehicle and trouble-shooting the connection.
Amazon Alexa ID5/6/7/8	Allows customers to interact with Alexa as known from Amazon devices. The solution provides audio and optional visual feedback. It is possible to invoke Alexa via PTT or activation word.
Tire Pressure	Display of pressure for all tires & recommended pressure per axis. Additional: Display when the information was last updated from the vehicle. "Learn more section": e.g. that pressure changes with temperature. Pressure units are hard coded for each different country (e.g.: DE: bar, USA: psi)

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – APP AS A PRODUCT.

Vehicle Management & Remote Services	
Feature Name	Description
Digital Tire Diagnosis	Digital Tire Diagnosis provides customers the advantage to be informed via the My BMW App about the status of their vehicle's tires, which is of high relevance with regards to mobility and drive comfort. • Defect recognition and notification • Wear status and notification • Display of tire details like model and dimension. Customers will be notified when their tires are due for a change due to wear.
Vehicle Tab	The Vehicle tab bundles information about the customers car, incl. vehicle status, remote services, a charging area and more. With 07/22 release new colour schemes were added for BMW and the remote carousel has been removed.
Advanced Climatization Status	The user should be able to visually see the status of climatization (cooling, heating, ventilation) in the vehicle area on the Vehicle Tab, accounting also for different vehicle status variations (All Good state, plugged/charging state, issue state).
Starter Battery Integration	This feature will alert the customer about battery status and health, and disable remote functionality on the app.

Vehicle Management & Remote Services	
Feature Name	Description
My Trips – Last Trip, Trip History, Trip Statistics	My Trips offers the customer transparency on their driving performance on the vehicle tab. Customers will find 3 major entry points for latest trip, all trips and trip statistics. They will receive information e.g. on start and end point of the trip, as well as average velocity and duration. Additionally, fuel consumption (or energy consumption) as well as CO_2-Emissions and eDriveShare are displayed.
Weekly Timer Combustion	In combustion vehicles (incl. Remote Engine Start vehicles) starting with SP18 and ATM-2 customers are able to configure the one off timer & 2 weekly planner timers. Moreover with 2.9.0 we bring the weekly planner to the app incl. the feedback loop via LSC.

New / Enhanced Feature Description in Version 2.9.x

E-Mobility & Charging	
Feature Name	Description
Charging History	Allows customers to track all their charging sessions in one place with details about location, Plug-In/Out Time and SOC, total energy charged costs and savings. Tariffs can be added to public sessions as well as customer can add costs manually to the existing session.
Charging Profile (Charging in Time Window)	Allows customers to set a timer for remote climatization and charging profile for their vehicles. • With Remote Climatization the customer is able to activate the climatization of his vehicle remotely to pre-condition the vehicles interior before starting to drive to increase the driving comfort. • User can set a charging interval for electric & hybrid vehicles. This service is a paid service and only available once the service is paid. For charging, timer setting has different options depends on the DCS availability.
Charging Plan	Gives customers a detailed overview about relevant information for the current charging process like charging start & duration, range, preconditioning and current vehicle settings such as planned departure – all in one subpage.
Charging Area	Collects charging relevant entrypoints in one place on the Vehicle Tab.
Scan & Charge (Link to BMW charging)	Authenticate at public charging stations via QR, scanned via ChargeNow-App.
Charging Nearby	Allows customers to look for Charging Stations nearby when looking at the details of a POI.

E-Mobility & Charging	
Feature Name	Description
BMW Points	Earn BMW Points for driving electric with your PHEV or by charging it and redeem your points for attractive rewards, such as BMW Charging Credit or BMW Rent vouchers. As an enhancement, the users can also view the past charging challenges. On the detail screen of a charging session, the user now finds a link to more details (Opens the charging history). In order to further promote BMW Rent as redeem option, we are making it even more comfortable to handle a voucher, by offering the option to share the voucher with the Apple Wallet. SP21 optimized experience is provided, by having a new onboarding and explanations. Customers can earn points with SP21 PHEV Vehicles & find information about Low and Zero Emission Zones.
Charging Station Details	Shows dedicated Charging Station Details such as plugtypes, provider, payment methods and more.
Charge my Vehicle (Public Charging Prices)	See Charging Prices for a Public Charging Station supported by BMW/MINI Charging.
Charge my Vehicle: Click & Charge	Authenticate at a Public Charging Station supported by BMW/MINI Charging (DCS GmbH). The Click & Charge feature provides a new way for customers to start and stop charging at a public station.
Charging Station: Filter	Quick Filters for Charging Station Search (AC/DC Compatible, BMW/MINI-Charging, Fast Charging) to facilitate filtering for compatible charging station options.

New / Enhanced Feature Description in Version 2.9.x

E-Mobility & Charging	
Feature Name	**Description**
Range Circle on Map	Shows the current range in the map view for BEV drivers (minus a reserve of 10% for BMW and 20% for MINI).
Reachable POIs (POI Details)	Shows if a POI is in range or not in range with respect to current range of the mapped BEV.
Charging Station Availability	Shows live data about charging stations availability.
Charging Push Notifications	For BMW PHEV or BEV vehicles, this feature allows customers to: • be notified that the vehicle started charging or was fully charged/ target-SOC reached. • know if the vehicle is plugged in with a charging break or restarted from a charging break (time-window charging). • know if the charging has been interrupted or did not start due to power grid error or Plug-In error. Customer gets charging time update push with new fully charged time in case the vehicle provides an Prediction Update with significant charging time update (approx. +/- 30 minutes). Push can be activated / deactivated in notification settings.
Charging Registration and Contract Management	Customers can register a new or manage their existing contract with BMW/MINI Charging.
Charging Station: Grouping	This feature groups individual charging points, that are stacked on top of each other on the map into one charging station POI.

E-Mobility & Charging	
Feature Name	**Description**
Charging Station: Availability and Speed on Map	This feature displays the charging station availability, including maximum charging speed directly on the map (AC, DC, HPC).
Easylink integration US Provider	In the US there will be an integration of the 3 major CPOs (ElectrifyAmerica, EVgo, Chargepoint) via Easylink. Customers will either be linked to the Easylink App, if already downloaded, or linked to the Play / Apple Store.
Charge my Vehicle: Charge on the Go	User is able to select an EVSE ID & scanning a QR Code on a public Charging Station and authenticate on it so it is ready to start charging. As an alternative to Scan & Charge (scanning a QR code from the charging station to remotely activate it), now the user is able to simple select a nearby charging station that supports remote activation on the BMW/MINI Charging network, and activate it.
Public Charging: Charging Station Feedback	After a public charging session the user has the possibility to provide feedback about the charging experience. The user can select based on given categories/options the ones which would fit best and provide feedback to BMW. Like for Charging Session details, users can also report feedback on public charging POIs via the charging station details on the map tab. Users are able to select from a specific set of feedback options. There is no restriction for the amount of times the user will be able to provide feedback. Spam protection, however, is implemented.
Unlock Charging Cable	Customer can unlock charging cable of the plugged-in vehicle via My BMW App.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – APP AS A PRODUCT.

Journey Management & Parking Services	
Feature Name	Description
Map Integration	Allows customers to interact with the map.
Category Search	Allows customers to use one search button for different groups of POI (Charging, Dealer, Restaurants, Parking). When searching for a a charging station, using the Charging category, the user will have better information on the results list with the availability, speed and open hours on the charging stations providing that information.
Destination Details	Displays a number of attributes (distance, ETA, address) for a selected POI.
Drop Pin on Map	Allows customers to place a pin on the map to look up further details about a location.
Free Text Search	Customers can use a text box in order to find a location (address or POI). Search is performed while typing (suggestion list) or when executing search (result list).
Contact Search	Customers can search for addresses of their contacts using the Free Text Search input on the map tab. A selected contact's address can be sent to the vehicle in an easy and convenient way or saved as favorite.
Search this Area	Panning to a different map location during an active search in order to adjust the search area.
Send Destination to Car	Allows customers to send a destination to the vehicle navigation system.

Journey Management & Parking Services	
Feature Name	Description
Share Location from another App	Allows customers to share a destination out of Google Maps/Apple Maps with the app.
Favorites incl. Home and Work	Allows customers to manage favorite locations in a list. On MGU vehicles this list can be synced with the vehicle. Editing the name of a favorite or deleting a favorite/home/work functionality is sometimes not discovered by our users. This feature will make this interaction more visible.
Parking Detail Screen	Content from generic detail screen. Allows customers to see details of a parking location (price for 2 hours, full price table, payment methods).
Trip Detail View	Allows customers to view the route to a destination.
Parking Nearby	Allows customers to find parking garages nearby destinations.
Fuel Prices	Fuel prices are shown for gas station POIs.
Calendar Locations	Allows customers to sync their calendar with the upcoming trip list in the My BMW App. Only calendar entries within the next 3 days (72 hours) and a valid location will be synced.
Charging Station Search	When searching for a a charging station, using the Charging category, the user will have better information on the results list with the availability, speed and open hours on the charging stations providing that information. Show charging station power information on result list after a Charging Station Category Search was triggered.

New / Enhanced Feature Description in Version 2.9.x

Journey Management & Parking Services	
Feature Name	Description
eRoute [Enhancement]	This feature implements the new eRoute for BEV vehicles on the trip details, so that customers can find out the required and proposed charging stops on a route before driving in the My BMW App. The proposed route can then be sent to the vehicle. Customer can give feedback on the function, e.g. on routes or if problems occur. Customers can set the departure time/date. Show notes for routes with transits (ferry, car train, etc.). Customer can now give feedback on the eRoute function, e.g. for the suggested charging stops or if a problems occur. Customers can set the departure time/date. Display annotations for routes with transits (ferry, car train, etc.). Customer is informed in Charging Plan and Charge and Climate Settings screens that the active onboard eRoute affects pre-defined charging mode and target SOC settings. With 09/22, the feature is in sync with the onboard eRoute 3.0 in vehicle.

Journey Management & Parking Services	
Feature Name	Description
Trip Card (Send-to-car , Calendar, Predicted Trip)	Customers will always have access to their most likely next destination directly from the map tab (similarly to Direct Touch Button in onboard navigation). Detailed information about sent destinations, upcoming trips from calendar or predicted trips are provided with one tap on respective trip card.
Learning Navigation	Our customers will be notified about the time to leave based on real-time traffic data. This feature implements the new feature announcement for First time Use (FTU), after which the user can set up and enable the feature in the car. After 2 weeks users will receive notifications based on predicted trip data for their learned routes from the learning navigation sub service. Learned destinations can get managed within the app and unwanted destinations can get deleted again or put on a black list to not get learned again. As an enhancement, an alternative route is displayed in route details after clicking notification, if a faster route is available in comparison to the learned commute route.
Recently Sent Destination List	A new sheet is added to the 'My Destination' menu which shows the last 30 sent destinations to the vehicle via send-to-car.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – APP AS A PRODUCT.

Journey Management & Parking Services	
Feature Name	**Description**
LBC Parking Payments (First Time Use, User Account Setup, Transaction Overview)	The Parking Payments feature allows customers to conveniently pay for parking from the vehicle. Customers can see an overview of all previously initiated and currently active transactions in the My BMW App. In addition, customers can also setup or manage their payment methods right out of the app. Parking sessions and transactions are managed by Parkopedia as provider.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – APP AS A PRODUCT.

Personalization	
Feature Name	Description
Custom Avatar	Allows customers to set a profile picture in the app .
Custom Avatar (incl. Vehicle Sync)	The profile picture in the app will be synced to the vehicle, if the customer is logged in in both the vehicle and app with the same account.
Login via App and QR Code Scan	In order to create a profile in vehicle, instead of typing in his Connected Drive credentials customers can use thei smartphone and scan a QR Code. Their profile will be sent to the vehicle (in detail the credentials will be sent to the vehicle and the login will be done automatically).
Alexa Skill Integration [Enhancement]	Users have the option of managing their BMW Alexa skill via the app. Users are be able to … … find the skill and more information about it in the app … see if the skill has been activated and a PIN has been set … to set or reset a PIN for the skill The Alexa skills entry point is shown according to market availability, regardless of whether Alexa in-car is available.
ONE Profile Integration	Allows users to access their account data directly through the My BMW/MINI app. Users will have access to their customer data related to their BMW/MINI ID directly in the app in order to more easily keep it up to date and consistent. It additionally allows the access and editing of personal data, phone number, email and password.

Personalization	
Feature Name	Description
Explain In-Car Profile in App	The info page explains the user what the intent of a BMW ID is. Other than that, this info page shows the user how he can either use his existing profile to log in to his BMW with his BMWID or how he can create a new driver profile.
MINI Color Picker	Simultaneously with the new MINI Editions Launch, the Color Picker was implemented and in total 14 colors will be offered. The background color of the MINI App can be selected (focus vehicle tab). A preferred color from a predefined set in the profile tab is set as default.
MINI Themes	Background themes are available for the MINI vehicle tab as an enhancement to the existing color picker. MINI Customers are able to select a custom vehicle marker icon for the map based on their preferred MINI Theme.
Unit Settings	Added New Menu Item for Units Settings in App Settings. User can choose between 'km' and 'miles' for distances and 'litre' vs. 'gallons' for volume.
My BMW Color Picker & My BMW Themes	User of the my BMW App are now able to change the background of the vehicle tab to predefined colors or background images through the Theme Picker in the settings.
MINI Background Animations	User can select seasonal themes (active only in pre-defined period of time) which contains animation.
Addressability improvement: Vehicle Data Privacy Settings Linkout	The user has the option to manage the vehicle specific data privacy settings via linkout.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – APP AS A CHANNEL.

Customer Support	
Feature Name	**Description**
Dealer Search	Allows customers to search for the nearest dealer, access dealer contact information and enter the dealer booking flow. Customers now can filter search results by Sales and Service outlets. Sales outlets only sell cars but don't offer service of vehicles, while Service outlets do.
Recall	Alerts the customer of an open recall or technical campaign via a push notification, as well as on the vehicle tab.
Service Alerts	Informs customers of status changes in Level 1 Condition Based Services (CBS) of the active, connected vehicle. Additionally, customers will be informed about demands triggered by Check-Control Messages (PaCC).
Online Appointment Scheduling (Mail)	Allows customers to enter the Schedule Service flow and opens the designated booking type for each dealer. Customers can request three possible time slots, which will be emailed to their selected dealer.
Online Appointment Scheduling (URL)	Allows customers to enter the Schedule Service flow and opens the designated booking type for each dealer. Customers can book an appointment based on the required service needs using the market's online appointment scheduling website or local app.

Customer Support	
Feature Name	**Description**
Online Appointment Scheduling (Native)	Allows customers to enter the Schedule Service flow and opens the designated booking type for each dealer. Customers can schedule an appointment directly via the app.
Preferred Service Partner	Allows customers to view or change their preferred dealer, which is automatically aligned with the Preferred Service Partner (Teleservice Home Dealer). With multiuser functionality only the primary user can change the PSP.
BSI Integration	Show customers the status (active, expiring, or expired) of their booked BMW Service Inclusive (ROW) or Maintenance Plan (US) packages and notify them if a contract is about to expire.
Roadside Assistance (Call Only)	Allows customers who don't have a mapped vehicle or are in a market that is not integrated with the Call Center Client to call Roadside Assistance directly with the market configured phone number. Tapping the Call RSA button on the Vehicle or Profile tab will launch the dialer on the user's phone Level 1: Call Roadside Assistance (all markets).
Roadside Assistance (Geolocation / VIN Sharing)	Level 2: VIN & geo-location is automatically transmitted and vehicle status retrievable by provider (if customer agrees). For customers with mapped vehicles only. With this change we give the customer a way to correct the vehicle location, this will also improve the accuracy since the smartphone location may not be correct.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – APP AS A CHANNEL.

Customer Support	
Feature Name	Description
Roadside Assistance (Live Tracking)	Level 3: Service vehicle can be tracked incl. estimated arrival time and service vehicle driver information is available. For customers with mapped vehicles only. Additional information for the customer to better understand the benefit of using the Roadside Assistance feature in the app. Text changes only.
Driver's Guide Link	Link to the BMW Driver's Guide App, that provides vehicle-specific owener's manuals for selected BMW models.
Workshop Visit: Dealer Message incl. media (Images, Videos) (CitNOW, Fleetback, soft-nrg, DDR, Kimoby)	Customers receive a message from their service partner that may include a media gallery of images and/or videos detailing the work to be done on their car, either just informational or with a request for approval of additional work.
Workshop Visit: Service Status Tracking MVP (Fleetback)	The digital workshop visit journey now includes information about the current progress of the vehicle service at the workshop. (MVP status set: 1) vehicle registered at service partner, 2) work in progress, 2.1) Feedback required, 3) service completed and 3.1) vehicle ready for collection).
Online Appointment Scheduling – Service Pricing	The purpose of this feature is to show prices for the listed services in the Schedule Service flow for dealers that work with the external tool soft-planning.

Customer Support	
Feature Name	Description
Workshop Visit: Service Check-In / Check Out (Tjekvik, Nash)	Customers are reminded of their service appointments and asked to check in for their service. For the Check-In the customer can fill out a form prior to dropping of their car at the dealer. A notification is sent when the keys have been deposited in the self-service kiosk for check out. Customers can already check-in their car for service from the convenience of their home and pick up their car at the Service Partner by simply picking up their key from a terminal during business hours. Now, we're offering the possibility to start a 24/7 check-out at an outdoor terminal. This only applied to Service Partners that work with the external provider Tjekvik and that licensed an outdoor terminal from them.
Workshop Visit: Service Payment (Paymail/Xolvis)	The customer can receive their service invoice via a notification once the vehicle is ready for pick up. The customer can see basic payment details (dealer, price, vehicle details), and by clicking on the linkout "Pay Now" they will be redirected to the payment provider in the browser. There, they can see details such as the invoice, and enter their payment details.
Online Appointment Scheduling: 360 Appointment MVP (US)	Customers receive up-to-date notifications about the service appointment such as before the appointment: e.g. confirmation, update, cancellation, reminder, during the appointment: e.g. reminder pick-up time, delays of pick-up time and after the appointment: e.g. feedback. Customers can see and manage all their service appointments whether they were created online (app, web) or "offline" (by phone, by email, by visit).

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – APP AS A CHANNEL.

Customer Support	
Feature Name	Description
Workshop Visit: Show individual features on one app screen	The new "Service Tracking" feature on the Service & Maintenance Hub combines features around the digital workshop visit on a single page. This includes: Check-In, Check-Out, and Dealer Video.

New / Enhanced Feature Description in Version 2.9.x

Content & Community	
Feature Name	Description
Warranty Contracts	In the US, we are now showing Warranty contracts (in addition to the existing Maintenance contracts) in the "Warranty & maintenance" section of the Vehicle Status area.
Discover BMW	The Discover BMW section is a source of latest and relevant information for My BMW App users. Users will interact with and convert through a funnel of relevant content curated internally by BMW and BMW Markets. For BMW and Markets this supports our company strategy to communicate targeted and personlized information to BMW owners and to promote new products, services, functionalities.
Explore Tab	A completely new tab that in specific markets replaces the Discover BMW section in the profile tab and displays an article feed. Articles can be shared and it includes videos and curated user generated content.
Vantage App Linking (KR)	A link in the Quick Access section in Korea that leads to the customer benefits app "Vantage".

Content & Community	
Feature Name	Description
Demo Mode	The App in the Demo Mode should to a large extent behave as if the user has mapped a real vehicle. In case a functionality shall not be available for Demo vehicles e.g. a pop up will be shown to indicate it is not yet available in demo mode. Now additionally including the following features: Remote cameras, Dealer appointment scheduling and Tire Guard. Besides that (but to all releases), the new i7 was added and the revamped M340i xDrive replaces the 3 series demo vehicle. As an enhancement of this feature, vehicles are shown as charging and dynamic charging sessions have been added.
Contact	The Contact section in the app provides the Contact Center as its own subpage. The user can chose from multiple CIC options from different categories, provided by each market. The screen is always in the language of the users' market.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – APP AS A CHANNEL.

Cross Channel Journey	
Feature Name	**Description**
ASEC Store Link	Link out to the ASEC Store.
Connected Drive Store Link	Link out to the ConnectedDrive Store or the BMW Shop.
ONE Shop Link	This feature enables the customer to be automatically logged in when opening ONE Shop via the app and to continue his journey without interruption.
MINI Sharing Link	Link out in the Vehicle Tab carousel that opens the MINI Sharing app if the vehicle has the required SA.
Contextual Sales	Users will be informed about product offerings via message and will be directly led to the product page in the shop, where they can instantly buy the service with very few clicks and without having to sign in again.
BMW Add-On Mobility App – operated by Sixt	Link-out to BMW Add-On Mobility app (by Sixt) visible on the Mobility Service Hub in the Services tab. Provides the option to search for rental stations via map tab.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – APP AS A CHANNEL.

Services and Store	
Feature Name	**Description**
Service Tab	Within this tab, all relevant Services and Store links for the customer are consolidated. It is the home for all transactional use cases. For the main topics specific "Hub's will be developed. In 5/22 we start with the Connected Drive Upgrades Hub (see: Feature Connected Drive Upgrades Hub) for all Connected Drive Services. Further Hubs will follow with next releases (Dealer Services, Financial Services, etc.)
Digital Service Hub	This features offers the customer the opportunity to check and manage the status (running times) of their booked ConnectedDrive Upgrades within the app, to easily renew or book additional services through a web view of the BMW / MINI Store and shows and indication when services are about to expire.
Find my new BMW / MINI	This feature offers customers link-outs to the BMW and MINI Configurator, Stock Locator and Test Drive Booking.
Service & Maintenance Hub	The new Service & Maintenance hub replaces the old Dealer Services section on the Services tab. It's a place where customers can schedule appointments, manage their preferred service partner, and can inform themselves about their BSI status and open recalls.

New / Enhanced Feature Description in Version 2.9.x

Financial Services	
Feature Name	Description
FS Quick Access Tile Rollout	Customers can access full self services in FS web portals or FS apps in one click. By clicking the FS quick access tile in the profile page they are linked with or without SSO to the FS web portal or FS app in their market
Account Legitimization	Customers are able to legitimize their contracts / accounts with multi-factor method.
Account Details & Info	Customers are able to get full transparency about their account / contract details. For specific and detailed information they are linked out to FS self services web portal.
Make Payments	Customers are able to pay their monthly installments by credit card in the app.
Payment Notifications	Customers are reminded of due and overdue payments by notifications. Moreover they are notified of successful payments
View payoff quotes	Customers are able to view their payoff quotes in order to have transparency about their options at the end of term.
Add Debit Card for Payments	Customers are able to add debit cards to pay their monthly installments.
Manage Easy Pay	Customers are able to activate automatic recurring payment from their checking account or savings account for their monthly installments.

Financial Services	
Feature Name	Description
Amortization View	Customers are able to view their amortization schedule.
Notifications Settings Toggling	A toggle switch will allow customers to switch ON or OFF the Push Notifications for Financial Services.
Credit Card Reward Points	The Credit Card Reward Points feature will promote the usage of BMW Credit Card and the redeem of available points in order to perform payments.
Mileage Adjustment	The Mileage adjustment feature will allow customers to purchase additional miles for when the lease is returned or purchased ahead for a discount.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – OVERARCHING.

Enabler	
Feature Name	Description
Notifications (OS Basic & deep linking)	Push notifications send to and displayed by the operating system. Tab on the notification to get routed to either the home screen of the app (OS Basic) or to a specific feature and module in the app (deep linking).
Marketing Notifications (NSP)	Allows to send customer specific marketing notifications into the app.
Message Center incl. Notification Header [Enhancement]	Overview about all received notifications for customers in one place. Message Centre Call To Action (CTA) supports phone numbers in addition to web link in Call To Action. Customers could select and copy text in the details page. Message Center notifications can now be sent specifically for one of our brands and/or a specific app version.
Marketing Opt-In	Allows customers to opt-in (or remain opted-out) on their preferred marketing channels via pop-up and continuously manage their preferences via settings.
Frequently Asked Questions	List of frequently asked questions and corresponding answers.
NPS	Allows the application to prompt a user for a Net Promoter Score rating and comment at certain intervals.
Send Feedback	Ability for customers to send feedback pertaining to a set of categories to BMW.
Customer Analytics (Adobe Analytics)	Allows us to understand individual customer behaviour and gain customer insights. Basis for customer centric content and tailoired offers.

Enabler	
Feature Name	Description
Product Analytics (Countly)	Allows us to analyze anonymous user journeys through the app. Basis for product improvements.
Performance Analytics (Dynatrace)	Allows us to analyze the customer experience of features in the app through performance measurement.
ONE Login (incl. ONE Registration)	The login (incl. Registration) is being replaced by the BMW/MINI-wide overarching ONE Registration/Login/SSO.
Legal Documents / T&Cs	Display legal documents during login, registration and after updates including the storage of customer consent.
Dark Mode	Dark mode is activated and deactivated dynamically according to the OS-settings, for both iOS and Android.
Home screen Widget : Remote Service	Customers using My BMW / MINI app would have a medium sized widget with all remote services in order to access [unlock, lock, flash, honk, climate, + "locate vehicle"] quickly from my home screen.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – OVERARCHING.

Enabler	
Feature Name	**Description**
Pre-Delivery Mode [Enhancement]	The Pre-Delivery Mode allows customers who have ordered a vehicle to use the My BMW / MINI App to familiarize themselves with the vehicle and the app's functions prior to the delivery of the vehicle. For instance, customers can set preferences to prepare the handover. Manual VIN entry: Customers, who have bought a stock or built to order vehicle, can access the pre-delivery mode by entering the VIN manually into the app. A new tutorial task for customers with an electric or hybrid vehicle has been added. Customers can now learn to search for charging stations via the „Find charging stations" function in the Get Started section in the Vehicle Tab.
Vehicle Mapping	Mapping flow includes, if needed, adding missing profile information. Flow incorporates new error screens.
Apple Watch: Status & Range Screen	Customers can view basic status & range information on their Apple Watch.
Login Mapping Merge (LMM) incl. Multiuser Mapping	New Login Mapping flow in ID 8.1 starting with G70 Customers can log in to the vehicle optionally & conveniently by scanning the QR code with the My BMW app and map the vehicle to their account. Additionally this feature supports the usage of the My BMW app by multiple users on one vehicle.
Scrolling & Pull to Refresh	Scrolling and pull-to refresh is enabled on all tabs of the my BMW App.
App Update Info	Informs customers about recommended or required app updates before login.

New / Enhanced Feature Description in Version 2.9.x

FEATURE DESCRIPTION – OVERARCHING.

Core Maintenance	
Feature Name	Description
Development Infrastructure	For improved developer experience, we simplified the pull-request merge process on the master branch (GitHub, CI/CD systems).
Code Modularization	Concept for longterm separation of platform code and feature modules, which is to be implemented in the following releases as "common API".
Open Source Dependencies	Implementation of a decision and maintenance process about app open source package dependencies.
Technical Release Management	Adaption of Apps for Apple / Google policy changes (e.g. privacy requirements) and technical requirements (iOS/Android SDKs).
Stability	Support of various iPhone & Android devices: Addressing Google dart compiler failure for armv7 devices (currently excluded).
Analytics	Maintenance of Analytics SDKs and frameworks within app (Countly, Dynatrace, Adobe Analytics).

New / Enhanced Feature Description in Version 2.9.x